

Bare's Stove and Spa

Troubleshooting Tips

Gas Stoves & Fireplaces

- Annual Service is recommended by the manufacturer, Bare's, and Northwestern Energy.
- Northwestern Energy will re-light pilots in the fall at no charge.
- Not Coming On With Remote: Check the batteries in the remote, the remote receiver, and/or in the control panel. Refer to your owner's manual for the location. Once batteries have been replaced, it may be necessary to sync the remote/transmitter with the receiver.
- If glass and/or logs have black soot, the air mixture is not correct. Call for service.

Wood Stoves & Fireplaces

- Annual chimney cleaning is recommended.
- Always use seasoned dry wood. Wood stoves will not burn correctly if the moisture content of the wood is too high.
- All stoves & fireplaces should be burned hot twice a day. For freestanding stoves, an Inferno stove-top thermometer will monitor your stove temperature.
- If your stove is smoking back into the room, check for blockage in chimney.
- Stoves will sometimes smoke back at start up. This can happen especially if there is a high-pressure system moving in. Open a door or window until the chimney gets hot.

Pellet Stoves

- Annual maintenance is required. See owner's manual.
- Using high quality pellet will produce more heat, less ash, and no clinkers.

Your safety is our priority. If we can assist in any way please do not hesitate to call or stop by Bare's Stove and Spa.

